**Date:01-Jan-2023**

**TO WHOMESOEVER IT MAY CONCERN**

This letter is to confirm that **Mr. XXXXX** was an employee of XXXX LLC from **04/29/2013 to 10/24/2019**. During his tenure, he worked as Programmer Analyst from April 2013 to August 2018 and as a Software Developer from September 2018 to October 2019. He has worked with us on a regular basis (40 hours/week). During his employment with us, he excelled in Software Design, Development, Architecture, Testing & Deployment and guided his fellow peers. He is also the key pillar to several successful projects.

**Job Title: Software Developer**

**Duration: September 2018 to October 2019**

* Work with IT and Business partners by scheduling meetings on regular basis to discuss the new and existing application architecture design requirements and customizations.
* Responsible for developing new functionality and enhancing the existing functionality according to business requirements.
* Migrating code components, bundles and mappings between different environments like Dev, QA and PRD in sequential order as per the business flow and verify the functionalities to ensure that everything is working as per requirements.
* Collect and analyze the system information to identify the technical and functional process improvement areas.
* Providing support during formal Integration Testing (FIT) and fixed the issues raised during this process.
* Review the administration and user access on the systems and prepare the Quarterly Access Roster Review document and submit to the system custodian for the approval as per the CAPA (Corrective Action and Preventive Action) guidelines.
* Create or update system validation documents such as system design & specification, requirement traceability, Standard Operating Procedures, Validation Plan, Security Plan, Operation Support Instructions, entity relationship and data flow/lineage.
* Conducting knowledge sharing sessions with the users about the application, Business data and process.

Technologies and Tools: Unix Shell, Perl Shell, Python, Ansible, SPARQL, YAML & JSON, Sharepoint, Microsoft Visual Studio, Document Management Tools (Regulus, D2), GitHub, AWS LightSail, CloudWatch and other AWS services.

**Job Title: Programmer Analyst**

**Duration: April 2013 to August 2018**

* Implement Full life cycle: Design, development, deployment and support in maintaining servers, creating databases, and developing professional reports & dashboards.
* Created Ansible playbooks which are used for performing installations, configurations and deploying software components.
* Developed Unix and Python scripts which monitor systems, applications & Network performance, automate daily manual activities and raise incidents automatically if there is any issue.
* Design the Conceptual, Logical and Physical Data models for different databases like Oracle, SQL Server and PostgreSQL using SAP PowerDesigner after discussing with Business Team.
* Created DDL scripts whenever needed and provided them to the database team.
* Create Dashboards to monitor business performance, insightful analytics and role-based dashboards using SAP BO Dashboards. Created Query as a Web Service on top of relational databases, created excel functions and linked dashboards.
* Created Business Views and Universes for canned reports based on the relational data model and export to repository. Implement row level and object level security within the universe.
* Created Rich web based reports in online and offline mode with highly flexible query capabilities like queries and sub queries, Report filters, freestyle input, query enhancements and alerting.
* Developed Python scripts for the migration of the reports and code components from Dev to QA environment and then to Prod environment. Fixed the issues raised during the migration.
* Prepared and customized training documents, best practices and template documents. Conducted user end training to the users to make them understand the data models, building queries using Universe and use the Business Objects tool.

Technologies and Tools: Unix Shell, Python, Ansible, Oracle, SQL Server, PostgreSQL, SAP Business Objects Enterprise XI/3.1/4.1, SAP PowerDesigner, SQL Server Management Studio, Toad, PgAdmin, Document Management Tools (Regulus, D2), Service Now, HP Application Lifecycle Management 11.

During his tenure at XXXX LLC, Mr.XXXXX has worked with colleagues/peers who have a Bachelor’s and Master’s degrees in either Computer Science or Information Technology and he has gained experience using the theoretical and practical knowledge of Computer Science.

Sincerely,

XXXXXXXXX

President

XXXX LLC